**TITLE: Template for Extended Abstracts (Font 14 points, Calibri, Bold, Align Text Centre, Paragraph Spacing 1)**

**First Author\*1, Second Author2 and Third Author3 (Calibri, 12 points, Bold, Align Text Centre)**

1 Author’s Name, Organisation, Country

2 Author’s Name, Organisation, Country

3 Author’s Name, Organisation, Country

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**Keywords:** One; Two; Three; Four; Five (up to 5 words arranged in alphabetical order)

**EXTENDED ABSTRACT**

In conjunction with the ICOSSH 2025 theme, papers on relevant topics within the conference theme are invited for oral/poster presentations. Authors are requested to submit an extended abstract in English or Bahasa Malaysia not exceeding five (5) pages.

The extended abstract must include the title, author(s), introduction, research methods, results, discussion, conclusion, and references. The manuscript should be prepared on an A4-sized paper with 2.54 cm margins on all sides and typed with single spacing. All illustrations must be prepared inside the main text. Selected papers will be published in the conference e-proceedings.

**INTRODUCTION**

This is where your main text is. This is the first paragraph. The paragraph should use Calibri, 12 points, Justified, Line and Paragraph Spacing-1. The margin for all pages must be normal. Please do not alter the formatting and style layouts set up in this template. Do not number the pages, as page numbers will be modified separately for the preprints. Leave a line with Line and Paragraph Spacing-1 between paragraphs.

This is the second paragraph.

Main headings, secondary headings, and sub-headings under secondary headings should separate the following sections. Main headings should be in CAPITAL LETTERS, Calibri, 12 points, Bold, Align Text Left, Line and Paragraph Spacing-1. Secondary headings should be Capitalized Each Word, Calibri, 12 points, Bold, Align Text Left, Line and Paragraph Spacing-1. The sub-heading under secondary headings should be Capitalized Each Word, Calibri, 12 points, Bold, Italic, Align Text Left, Line and Paragraph Spacing-1. Leave 2 lines with Line and Paragraph Spacing-1 between the previous section and the main headings. Leave 1 line with Line and Paragraph Spacing-1 between the previous section and the secondary headings and sub-headings.

**RESEARCH METHOD**

This is where your main text is. This is the first paragraph.

This is the second paragraph.

**Secondary Heading**

This is the first paragraph under the secondary heading.

***Sub-heading under Secondary Heading***

This is the first paragraph under the sub-heading.

All tables should be numbered with Arabic numerals (e.g. Table 1; Table 2; ….). The table headings should be placed above the tables with 11 points, Calibri, Centered, Line and Paragraph Spacing-1. The table content should be 11 points, Calibri, Line and Paragraph Spacing-1. Leave 2 lines with Line and Paragraph Spacing-1 between the paragraphs and the table.

**Table 1:** This is How a Table should be Presented

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Construct | Indicator | Loading | Composite reliability | Cronbach’s Alpha | AVE1 |
| Attitude | ATT1 | values | values | values | values |
|  | ATT2 | values |  |  |  |
|  | ATT3 | values |  |  |  |
| Intention | INT1 | values | values | values | values |
|  | INT2 | values |  |  |  |
|  | INT3 | values |  |  |  |
|  | INT4 | values |  |  |  |

Use note here whenever necessary (Calibri, 10 points)

**RESULTS**

This is the first paragraph under the main heading.

All figures should be numbered with Arabic numerals (e.g. Figure 1; Figure 2; ….). The figure headings should be placed above the figure with 11 points, Calibri, Centered, Line and Paragraph Spacing-1. Leave 2 lines with Line and Paragraph Spacing-1 between the paragraphs and the figure. The figures must be high quality with at least 300 DPI resolution. Avoid providing any unclear illustration with low readability. The figure must not be distorted, out of margin and numbers must be seen clearly in the illustrations.

**Figure 1:** This is How a Figure is Presented. (Calibri, 11 points)



IND. VARIABLE 1

IND. VARIABLE 2

MEDIATING

VARIABLE 4

DEP. VARIABLE

IND. VARIABLE 3

**DISCUSSIONS**

This is the first paragraph under the main heading.

**Secondary Heading**

This is the first paragraph under the secondary heading.

**IMPLICATIONS**

This is the first paragraph under the main heading.

**LIMITATION AND FUTURE RESEARCH DIRECTIONS**

This is the first paragraph under the main heading.

**CONCLUSION**

This is the first paragraph under the main heading.

**REFERENCES**

\*The authors are required to follow the APA (American Psychological Association) 7th Edition referencing style. Sort the reference list in alphabetical order. Use hanging indent-1 cm, 11 points.

*For Journal:*

Pérez, A., & Rodriguez del Bosque, I. (2015). Corporate social responsibility and customer loyalty: exploring the role of identification, satisfaction and type of company. *Journal of Services Marketing*, *29*(1), 15-25.

*For Book:*

Calfee, R. C., & Valencia, R. R. (1991). *APA guide to preparing manuscripts for journal publication*. Washington, DC: American Psychological Association.

*For Online Source:*

Bernstein, M. (2002). 10 tips on writing the living web. *A List Apart: For People Who Make Websites, 149*. Retrieved from <http://www.alistapart.com/articles/writeliving>